



**EAST YORK AND EAST TORONTO  
FAMILY RESOURCES ORGANIZATION**

# **GROWING TOGETHER**

**2021 Community Report**

## WELCOME

On behalf of the Board and leadership team at EYET, we are pleased to present our 2021 Annual Report.

In 2021, we continued to respond to novel operating conditions created by the COVID-19 pandemic. Child care began returning to pre-pandemic enrolments, ensuring our centres provided safe and high-quality daily child care to over 380 east end families. Our family support and housing teams transitioned from virtual only programming to a mix of in-person, remote and virtual service delivery options. We did not skip a beat - serving over 10,000 individuals and families in some of Toronto's most vulnerable neighbourhoods.

We want to thank our staff for their solid commitment to the work of the agency. You are central to why we have performed so well, despite the many pandemic curveballs thrown our way.

We also wish to thank our Board of Directors for its strong governance and solid support of EYET's strategic interests. Your collective efforts have made it possible for us to come out of the pandemic with "flying colours".

Of course, the success of our agency could not happen without the continued collaboration of our many community service partners. Together, we have weathered this continuing storm and we are very thankful for your fellowship. We must also thank our major funders and regulators for their continued support this year. They include the City of Toronto, Health Canada (Public Health Agency of Canada), Immigrant, Refugees & Citizenship Canada and the Ontario Ministry of Education.

We are pleased to offer our 2021 Annual Report to the members of our community. We hope you will agree that EYET has made a significant difference in the lives of those who make the many neighbourhoods of east Toronto their home.

Respectfully,  
Dan Ahmed  
President

Caroline Ball  
Executive Director

## PROGRAM OUTCOMES



### FAMILY SUPPORTS

Delivered over 2,632 program sessions using in-person and virtual service delivery models



### HOUSING

Supported over 4,650 clients to secure their housing and provided more than 600 hours of professional development



### CHILDCARE

Provided 48,620 hours of licensed care for infants, toddlers, preschoolers and school-age children

## STATS AND FACTS

**43%**

growth in licensed childcare spaces

**372**

families benefited from high quality licensed childcare

**8,028**

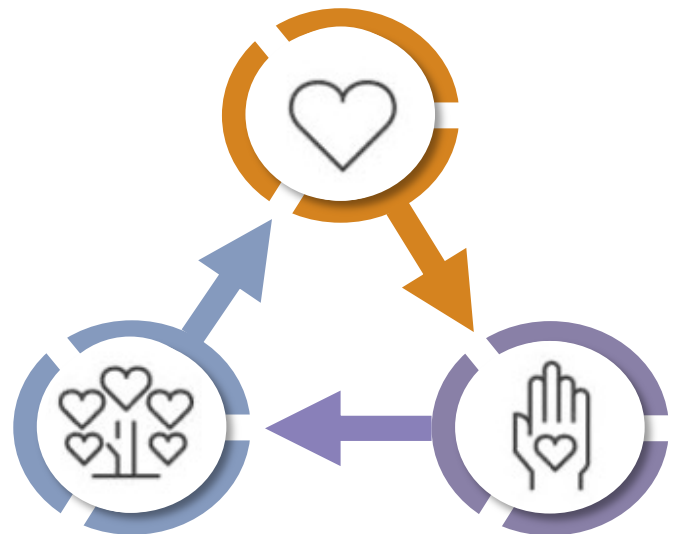
East End Individuals or Families received Housing or Family Supports

**10,115**

hours of virtual service were delivered

## AGENCY IMPACT

EYET successfully modified its service models to respond to client needs during COVID-19 while maintaining a high level of quality programming in all service areas



### STAFF

**118** staff pivoted to a hybrid service model, ensuring excellent continuity of care

### PARTNERS

**45** partner organizations supported or promoted EYET's programs

### PARTICIPANTS

**10,495** participants engaged in EYET programs and services, more than **34,075** times

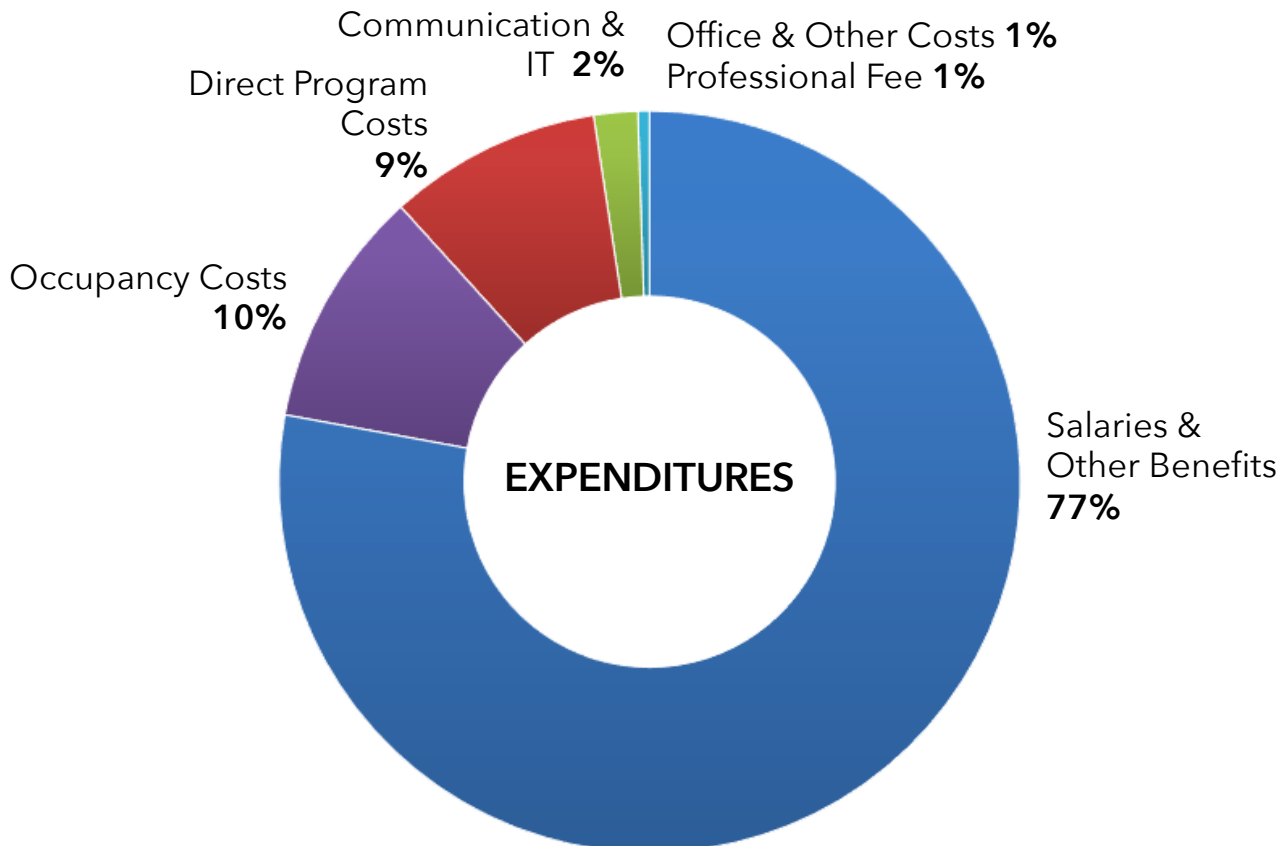
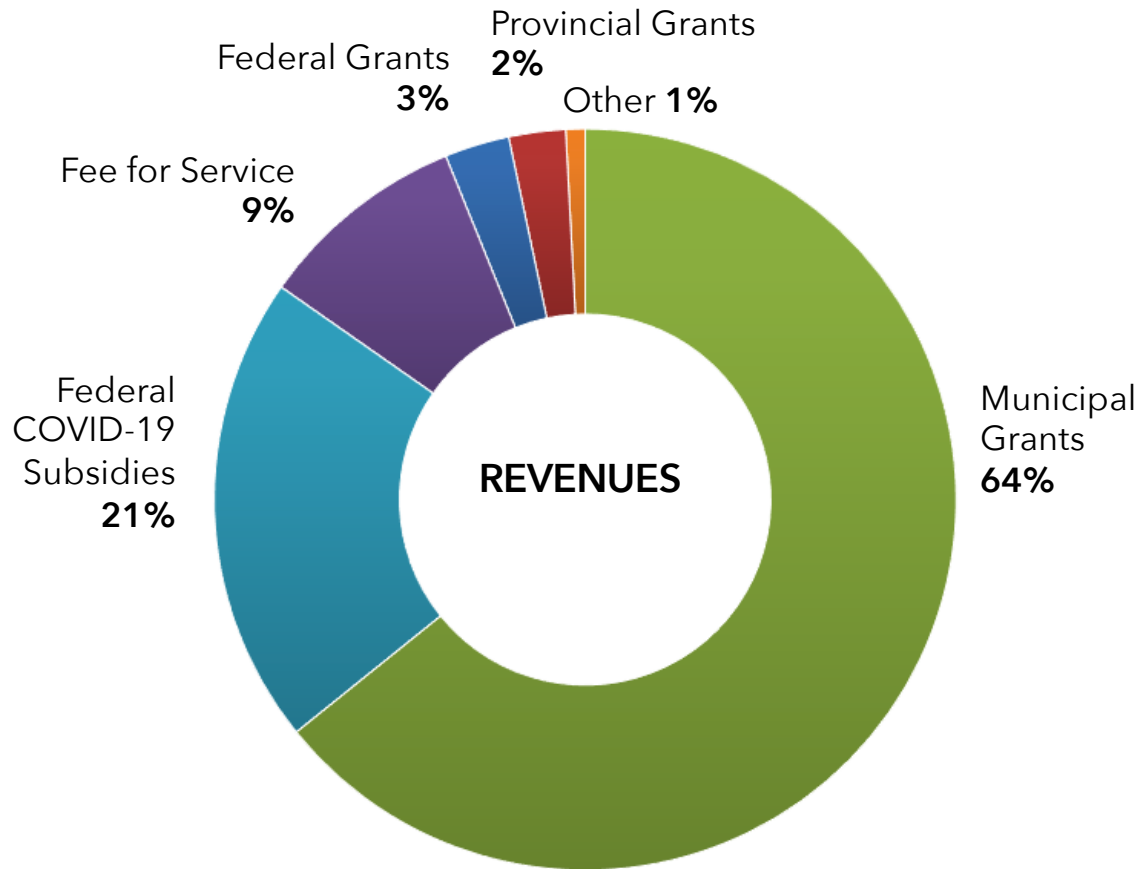


## Operating Revenue and Expenditure: Period Ending December 31, 2021

<b>REVENUE</b>	<b>2021</b>	% Total	2020
Federal Grants	158,902	3	116,868
Provincial Grants	139,197	2	30,758
Municipal Grants	3,615,429	64	2,265,783
Fee for Service	515,343	9	262,339
Federal COVID-19 Subsidies	1,155,116	21	1,379,534
Other Income	47,369	1	90,985
	<b>5,631,356</b>	<b>100.00</b>	<b>4,146,267</b>

<b>EXPENDITURES</b>	<b>2021</b>	% Total	2020
Salaries & Other Benefits	4,109,302	77	2,977,287
Direct Program Costs	490,330	9	375,345
Communication & IT	100,873	2	87,039
Occupancy Costs	548,585	10	519,777
Office & Other Expenses	26,911	1	11,891
Professional Fee	69,369	1	60,562
	<b>5,345,370</b>	<b>100</b>	<b>4,031,901</b>

Excess (Deficiency) of Revenue Over Expenses	<b>285,986</b>
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## THANKS TO OUR FUNDING PARTNERS

City of Toronto:

Children's Services

Shelter, Support and Housing  
Administration

Public Health Agency of Canada  
Immigration, Refugees &  
Citizenship  
Canada

## THANKS TO OUR SERVICE PARTNERS

Access Alliance Multicultural Health &  
Community Services

Child Development Institute

Children's Book Bank Foundation

City of Toronto, Employment & Social  
Services

Clarkson Rouble, LLP

Crescent Town Club Community Centre

Crescent Town Elementary School

Filion Wakely Thorup Angelletti, LLP

Neighbourhood Information Post

Ontario Ministry of Education  
Childcare Learning Branch

Queen St. E. Presbyterian Church

Secord Elementary School

St. Luke's Anglican Church

St. Paul Elementary School

Toronto Catholic District School Board

Toronto District School Board

Toronto Public Health

Toronto Public Library

Yummy Catering Services

Star Team Cleaning